

Home Etiquette List

We want you to be able to enjoy your home and the surrounding area. By following these basic rules, we hope all residents are able to live in a clean, peaceful and cheerful environment.



Do not slam the communal doors

Please try to close the doors quietly as you enter and leave the building

Please make sure you know who you let in

Always make sure you know who you let into your home or into the communal parts of your building

Do not have your TV/music on too late

Do not cause a noise nuisance, especially between 10pm and 6am

Do not spit in and around communal areas

Spitting is unhygienic and unsightly

Do not throw rubbish in communal areas

Take your rubbish home or use a bin to dispose of it correctly

Do not let your dog foul in communal areas

Permission must be sought before you keep a dog. You must make sure you clear up after your pet

Do not smoke in communal areas

It is against the law to smoke in all communal parts of the building

You are responsible for your children and your visitors

Please ensure your children and your visitors behave and respect the area and other residents

Please report Anti Social Behaviour

You should inform your Housing Officer if you believe you have been the victim of Anti Social Behaviour (ASB) or are aware of ASB occurring on the Estate

Please report graffiti or dumped rubbish

You are expected to inform your Housing Officer if you notice graffiti or dumped rubbish so that THCH can tidy your Estate

Please keep the noise down in communal parts

Please try not to disturb neighbours, especially between 10pm and 6am

You must seek permission before laying wooden or laminated flooring

You must seek permission from THCH if you intend to lay laminated, wooden or artificial flooring as this can cause a disturbance to neighbours

Please recycle

Please use the recycling facilities that you are provided with

This leaflet on THCH's Home Etiquette List is available in English and can be requested in Bengali, Somali, Braille, Large Print and on Audio Tape via your Community Housing Office

Buugyarahan 'Liiska Nidaamka Guriga' (Home Etiquette List) waxaa lagu codsan karaa af Bengaali, Soomaali, farta Braille ee dadka indhaha la', Far Waaweyn iyo Cajalad Dhegeysi waxaanad u doonan kartaa Xafiiskaaga Guryeynta Bulshada (Community Housing Office)

'হোম এটিকিট' Home etiquette বা বাসস্থানে শিষ্টাচার নামক এই লিফলেটটি বাংলা ও সোমালী ভাষায়, ব্রেল (অস্পর্শালিপি), বড় ছাপায় এবং অডিও টেপে (শুনার ক্যাসেটে) পেতে হলে আপনার কর্মীউনিটি হার্ডকপিং অফিসে অনুরোধ করুন।